

IMPORTANT CUSTOMER NOTICE Locust Ave between Johnson Ave and Cortland Ave and Johnson Ave between Erie Street and Locust Ave Dumont

At SUEZ, our goal is to provide our customers with premier water service. As part of this effort, we will be renewing mains in the vicinity of your property. **The results will improve your service reliability and water quality.**

Here are some important facts about this project:

Description:

Approximately 1,140' of 8" of water main replacement

Location:

Locust Ave between Johnson Ave and Cortland Ave and

Johnson Ave between Erie Street and Locust Ave

Impact:

Traffic and parking disruptions, possible brief disruptions of water service

Start Date:

04/18/2017

• Duration:

4 weeks

Work Hours:

Monday – Friday: 7 am to 3:30 pm (approximately) Saturdays (if needed): 8 am to 4 pm (approximately)

Contractor:

J. Fletcher Creamer and Son

Inspector Contact:

Peter Papamichael (516) 265-6414

SUEZ Contact:

Elizabeth Kenyon (201) 525-4588

SUEZ Contact:

(201) 487-0011 (24 Hours Emergency Number)

Website Info:

www.mysuezwater.com

Listed below are a few things to expect:

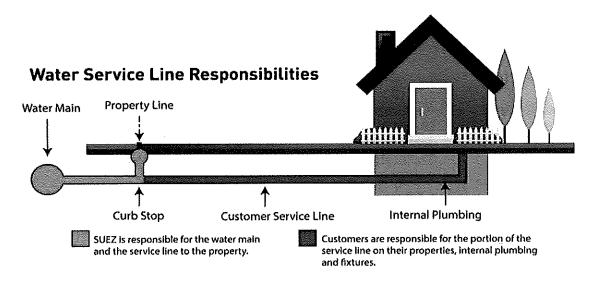
- Water service and fire protection will be maintained but there may be a couple of service interruptions during the project. We will notify you before any interruptions.
- Please use caution while walking or driving near the construction zone for everyone's safety.
- You will be notified if we determine that the service line is lead.
- If you have any concerns, please call the SUEZ Contact listed above.

Thank you for your patience and cooperation while we work to improve our water system and water service for you.

Please see additional pages for important notice regarding lead service lines.

IMPORTANT NOTICE REGARDING LEAD SERVICE LINES

As part of this project, SUEZ may be replacing the utility-owned portion of the service line. The service line is the pipe that carries water from the water main in the street to your home or business. The property owner is responsible for the portion of the service line which runs from your home or business to the property line.



If it is determined that the service line is made of lead:

- We will replace the portion of the service line that we own with copper or other approved material.
- We will notify you (the property owner) and residents who may live on your property if it is a
 multi-family dwelling, before we replace the service line.
- We will request access to your water meter so we can flush the line in your home.
- We will provide you with tips to reduce your exposure to lead in drinking water.
- We will provide you with a water pitcher that contains a filter that is effective in removing lead from drinking water. However it will also result in the removal of essential minerals and metals from water. Please refer to the manufacturer's instructions for care and use of your pitcher. It is recommended that this not be your only source of drinking water.

Steps can be taken to further minimize your potential exposure prior to construction:

- Before using any tap water for drinking or cooking, flush your water system by running the kitchen tap (or any other tap you take drinking or cooking water from) on COLD for 3-5 minutes, or until the water is noticably cooler.
- Never use hot water from the faucet for drinking or cooking, especially when making baby formula
 or food for infants.

- Routinely clean faucet screens (also called aerators). Sediment and metals can collect in the faucet screen located at the tip of your faucets. Replace screens that are in poor condition. New screens are available at local hardware stores. To clear the faucet screen of debris: 1. Unscrew the screen.
 Separate the individual parts. 3. Remove any sediment (mineral or rust build up) on the screen and other parts. If necessary, soak the parts in white vinegar for a few minutes and scrub with a brush. 4. Reassemble the screen parts and re-attach to faucet.
- Using a water softener can make your water more corrosive, which can lead to increased levels of lead in the water. You should have your water tested for lead at taps that are used for drinking purposes.

Lead service lines can increase your risk of exposure to lead through drinking water, so it is important that you take some immediate steps to help minimize your potential exposure <u>after</u> construction is complete:

- Extensive flushing of your service line will reduce the possibility that lead will be released into the water during construction. Do not consume tap water, open hot water faucets, or use icemaker or filtered water dispenser until after flushing is complete. Immediately after a lead service line replacement, flush the service line by running water from an available outside tap or from the inside cold water tap closest to where the service line enters the home. Flush the line at full flow for 30 minutes. If the cold water tap has an aerator (or screen), then remove it prior to flushing, and rinse it free of debris prior to replacing it.
- After an initial flush of the replaced service line is complete:
 - 1. Remove faucet screens (aerators) from all cold water taps in the home
 - 2. Beginning in the lowest level of the home, fully open the cold water taps throughout the home
 - 3. Let the water run for at least 30 minutes at the last tap you opened (top floor)
 - 4. Turn off each tap starting with the taps in the highest level of the home. Be sure to run water in bathtubs and showers as well as faucets.

Additional information on lead in drinking water can be found at www.mysuezwater.com/lead and <a href="https://www.mysuezwater.com/lead and <a href="https://www.mysuezwater.com/lead and <a href="https://www.mysuezwater.com/lead and <a href="https://www.mysuezwater.com/lead and <a href="https://www.mysuezwater.

Thank you for your attention.